

Stepping Up to Lead

Essentials for new supervisors, leading hands and first-time people leaders.



You were great at the job. Now you lead the people who do it.

A practical, hands-on workshop run by industry experts, giving new leaders the tools, confidence and legal awareness to manage others well – and to know exactly when to escalate.

\$890
PER PERSON +GST

WHAT YOU WILL COVER

Know yourself, know your team

DiSC debrief and adaptive leadership styles: flexing your approach to the person and the task.

Your legal lane: compliant HR

Fair Work essentials, modern awards and enterprise agreements, plus work health and safety duties – and when to escalate.

Hard conversations done well

A simple feedback model for necessary and difficult conversations, practised on real situations you bring.

Managing people, getting work done

The supervisor's role, task alignment and delegation, and SMART goals that stick.

Culture, motivation and resilience

What drives your people, the culture you set every day, the WRAW resilience pillars and the pressure point curve.

Managing performance

Everyday performance management, early intervention, and when a performance improvement plan is the right tool.

WHO SHOULD ATTEND

Leading hands and team leaders

Entry level and new supervisors

Anyone recently promoted into people management

HOW IT WORKS

- 01** One full day, hands-on workshop format.
- 02** DiSC assessment completed before the day, with your profile debriefed in the session.
- 03** Bring your team's position descriptions and a real conversation you have been avoiding.
- 04** Leave with a personal action plan for your own team.

Working near the border? We have you covered.

The compliance session spans all three frameworks: national Fair Work, the harmonised Work Health and Safety Act, and Victoria's Occupational Health and Safety Act 2004 – including the new Psychological Health Regulations. Current, practical, and pitched at what supervisors actually need to know.

Industry experts

Designed and delivered by experienced HR and leadership practitioners.

A true workshop

Hands-on from start to finish, working on your own team and real situations.

Practical application

Skills you practise on the day and apply the very next shift.



Book your team in

Talk to us about dates, group size and running it on your site.

1800 868 254